

Travel Documents

Dear NELLE GWYN CREADY,

Please find travel documents enclosed for your party. We ask that you review them carefully to ensure that the services correspond with the reservation you made.

Your airline itinerary and any travel vouchers that are provided for cruise, rail, hotel and other services must be printed and carried with you along with your passports and other important travel documents. The additional content is comprised of tips and general information to help with your trip preparation. These pages need not be printed.

Reservation # : 1528372

Departure Date : 20 Mar 19

Passenger Name(s)

NELLE GWYN CREADY

LESTER LAWRENCE PYLE

Services Provided By: Gate 1 Travel

Your Documents Include:

Flight Itinerary

Provided you purchased your international flight(s) from Gate 1, you will find your flight itinerary attached. Please review About Your Flights in the Know Before You Go informational section for important information regarding your flights.

Local Contact Information

Should you require assistance during your trip, we provide you with a list of local contacts including your hotel information. We recommend that you carry this information with you and leave a copy with relatives or friends in case they need to reach you while you are traveling.

Vouchers

For passengers traveling independently, hotel vouchers are included below. Passengers traveling on an Escorted tour do not require hotel vouchers. You will also receive vouchers for pre-purchased transfers and/or optional sightseeing tours. If provided here with your documents, vouchers should be presented to suppliers before services are provided.

Day-by-day Itinerary

Clients who purchased an Escorted tour will receive a day-by-day itinerary. Passengers traveling independently do not require this information.

Know Before You Go

This section provides essential guidelines to help you to prepare for any trip including information about flights, airport security, arrival in your destination, transfers, accommodations and other services.

About Your Trip

This section provides information about the specific destination you are visiting and the trip that you have purchased.

If you receive this package electronically, please print the flight itinerary, daily itinerary and vouchers to carry with you.

Thank you for choosing Gate 1 Travel for your vacation.

Flight Itinerary for Reservation #: 1528372

If your flight itinerary displays a flight as "Operated By" another carrier, you should check-in at the desk of the "Operated By" airline. Additional baggage charges may apply. For details, please visit www.gate1travel.com/baggagefees.aspx

Airline confirmation number(s): Delta Air Lines GUD2MZ

Passengers : NELLE GWYN CREADY, LESTER LAWRENCE PYLE

Delta Air Lines, DL 5428

FLIGHT OPERATED BY DL ENDEAVOR AIR DBA DELTA CONNECTION

From : **Pittsburgh, PA (PIT)**

Departure Terminal : **N/A**

Departs : **20Mar19 at 3:26PM**

To : **Boston, MA (BOS)**

Arrival Terminal : **TERMINAL A**

Arrives : **20Mar19 at 5:20PM**

Flight Duration: **01 hr(s) 54 min**

Class/Cabin : **Premium Econom**

Seats : **06B, 06A**

Delta Air Lines, DL 404

From : **Boston, MA (BOS)**

Departure Terminal : **TERMINAL A**

Departs : **20Mar19 at 8:01PM**

To : **Paris Charles de Gaulle, France (CDG)**

Arrival Terminal : **TERMINAL 2E**

Arrives : **21Mar19 at 8:10AM**

Flight Duration: **07 hr(s) 09 min**

Class/Cabin : **Premium Econom**

Seats : **14B, 14A**

Delta Air Lines, DL 8460

FLIGHT OPERATED BY AF AIR FRANCE, AF 1596

From : **Paris Charles de Gaulle, France (CDG)**

Departure Terminal : **TERMINAL 2E**

Departs : **21Mar19 at 12:25PM**

To : **Casablanca, Morocco (CMN)**

Arrival Terminal : **TERMINAL 1**

Arrives : **21Mar19 at 3:35PM**

Flight Duration: **03 hr(s) 10 min**

Class/Cabin : **Premium Econom**

Seats : **17F, 17E**

Delta Air Lines, DL 8592

FLIGHT OPERATED BY AF AIR FRANCE, AF 1497

From : **Casablanca, Morocco (CMN)**

Departure Terminal : **TERMINAL 1**

Departs : **27Mar19 at 8:10AM**

To : **Paris Charles de Gaulle, France (CDG)**

Arrival Terminal : **TERMINAL 2E**

Arrives : **27Mar19 at 11:25AM**

Flight Duration: **03 hr(s) 15 min**

Class/Cabin : **Premium Econom**

Seats : **06D, 06E**

Delta Air Lines, DL 1020

FLIGHT OPERATED BY AF AIR FRANCE AF 006

From : **Paris Charles de Gaulle, France (CDG)**

Departure Terminal : **TERMINAL 2E**

Departs : **27Mar19 at 1:20PM**

To : **New York, NY (JFK)**

Arrival Terminal : **TERMINAL 1**

Arrives : **27Mar19 at 4:55PM**

Flight Duration: **08 hr(s) 35 min**

Class/Cabin : **Premium Econom**

Seats : **82L, 82K**

Delta Air Lines, DL 5140

FLIGHT OPERATED BY DL ENDEAVOR AIR DBA DELTA CONNECTION

From : **New York, NY (JFK)**

Departure Terminal : **TERMINAL 4**

Departs : **27Mar19 at 8:57PM**

To : **Pittsburgh, PA (PIT)**

Arrival Terminal : **N/A**

Arrives : **27Mar19 at 10:46PM**

Flight Duration: **01 hr(s) 49 min**

Class/Cabin : **Premium Econom**

Seats : **06B, 06A**

Flight Ticket Numbers for Reservation #: 1528372

Notice on Aircraft Cabin Insecticide Treatment - Please note that some countries may require aircraft cabin insecticide treatment for in-bound foreign flights. A list of such countries is available at: <http://www.dot.gov/office-policy/aviation-policy/aircraft-disinsection-requirements>.

DL: Free Advance Seats

Complimentary advanced seat assignments are normally available on Delta Airlines (DL) operated flights.

DL Operated by AF: No Free Advance Seats AF

Complimentary advanced seat assignments are not available for Delta (DL) flights operated by Air France (AF) until online check-in opens approximately 23 hours prior to the flight. In this case, once your tickets are paid for and issued, you may select seats for a fee which is payable directly to Air France online at www.airfrance.com using your name and 6-digit airline Record Locator which you will find with your reservation details. Most intra-European flights do not allow advance seat assignments.

DL Operated by KL: No Free Advance Seats KL

Complimentary advanced seat assignments are not available for Delta (DL) flights operated by KLM Royal Dutch (KL) until online check-in opens approximately 23 hours prior to the flight. In this case, once your tickets are paid for and issued, you may select seats for a fee which is payable directly to KLM online at www.klm.com using your name and 6-digit airline Record Locator which you will find with your reservation details. Most intra-European flights do not allow advance seat assignments.

DL Operated by AZ: No Free Advance Seats AZ

Complimentary advanced seat assignments are not available for Delta (DL) flights operated by Alitalia (AZ) until online check-in opens approximately 23 hours prior to the flight. In this case, once your tickets are paid for and issued, you may select seats for a fee which is payable directly to Alitalia online at www.alitalia.com using your name and 6-digit airline Record Locator which you will find with your reservation details. Most intra-European flights do not allow advance seat assignments.

DL Operated by VS: No Free Advance Seats VS

Complimentary advanced seat assignments are not available for Delta (DL) flights operated by Virgin Atlantic Airways (VS). Once your tickets are paid for and issued, you may select seats for a fee which is payable directly to Virgin Atlantic Airways online at www.virginatlantic.com using your name and 6-digit airline Record Locator which you will find with your reservation details.

Passenger Name	Ticket Number	Airline	Airline Record Locator(s)
NELLE GWYN CREADY	0067116768734	DL	DL*GUD2MZ
LESTER LAWRENCE PYLE	0067116768736	DL	DL*GUD2MZ

Local Contact Information

LOCAL OFFICE(S)

CASABLANCA, MOROCCO

Gate 1 Morocco

134 Bd Zerktouni, 7 eme etage
Casablanca
MOROCCO
Phone: +(212)-662-18-0441

FORT WASHINGTON, PA, UNITED STATES

Gate 1 International

455 Maryland Drive
Fort Washington, PA
UNITED STATES, 19034
Phone: 215-572-7676

HOTEL INFORMATION

RABAT, MOROCCO

21 Mar 19 - 22 Mar 19

Hotel Belere

33, Av My Youssef
Rabat
MOROCCO
Phone: +(212)-537-20-3301

FEZ, MOROCCO

22 Mar 19 - 24 Mar 19

Hotel L'Escale

7 Avenue des FAR La ville Nouvelle
Fez
MOROCCO, 30000
Phone: +(212)-535-62-5823

MARRAKESH, MOROCCO

24 Mar 19 - 26 Mar 19

Suite Novotel Marrakesh

Rue Harroun Errachid, Quartier Hivernage
Marrakesh
MOROCCO, 40000
Phone: +(212)-524-42-4540

CASABLANCA, MOROCCO

26 Mar 19 - 27 Mar 19

Novotel Casablanca City Center

Angle Zaid Ouhmad Rue Sidi Belyout
Casablanca
MOROCCO, 20190
Phone: +(212)-522-46-6500



Reservation # 1528372

Print Date: 13 Feb 19

**Arch Insurance Company
Harborside 3, 210 Hudson Street, Suite 300
Jersey City, NJ 07311-1107, UNITED STATES**

Local Phone: 844-827-9996

Contact:

Voucher: Please Provide the Following Services:

Service: Travel Protection for Tours from \$1001-1500

Please print Description of Coverage at <https://Gate1.archinsurancesolutions.com/description-of-coverage>.
Customer Service: 1-844-827-9996. Emergency Assistance during your trip: 1-844-827-9991 (U.S. and Canada), 1-443-470-7142 (Collect, Worldwide). From outside the United States, call collect via the local operator (first enter the International Access Code of the country you are calling from). Policy Name: Gate 1 Travel Protection Plan

Quantity: 2 Passenger

Arrival Date: 20 Mar 19

Guests: NELLE GWYN CREADY, LESTER LAWRENCE PYLE

Reservation # 1528372

Print Date: 13 Feb 19

Atlas Rider Coach Company
Avenue Allal Fassi Immeuble Atlassi C 4eme etage
n17
Marrakesh , MOROCCO

Local Phone: +(212)-661-49-4034
Emergency Phone: +(212)-600-09-3630
Contact: Nouredine Hougga

Voucher: Please Provide the Following Services:

Service: Casablanca to Rabat Transfer - Airport to Hotel
Pick Up: CDG-CMN - DL 8460 at 3:35PM
Drop Off: Hotel Belere

Upon collecting your luggage & clearing Customs, please look for a representative holding a Gate 1 sign. Due to increased airport security measures, there may be periods of time in which the transfer representative is unable to enter the airport. In this case, the representative will be outside just beyond the airport exit doors. If cannot locate driver, call Local Phone above. Do not accept ride from driver who will not accept voucher as payment. Your transfer will be held for 1 hr from your scheduled arrival time. Rabat is approximately a 1.5 hour drive from the Casablanca airport.

Quantity: 2 Passenger

Arrival Date: 21 Mar 19

Duration: 1 Day(s)

Guests: NELLE GWYN CREADY, LESTER LAWRENCE PYLE

Reservation # 1528372

Print Date: 13 Feb 19

**Gate 1 Morocco
134 Bd Zerktouni, 7 eme etage
Casablanca , MOROCCO**

Local Phone: +(212)-662-18-0441

Contact: Salama Nouri

Voucher: Please Provide the Following Services:

Service: Full Day Fez with lunch

Details to be advised locally.

Quantity: 2 Passenger

Arrival Date: 23 Mar 19

Duration: 1 Day(s)

Guests: NELLE GWYN CREADY, LESTER LAWRENCE PYLE

Reservation # 1528372

Print Date: 13 Feb 19

Gate 1 Morocco
134 Bd Zerktouni, 7 eme etage
Casablanca , MOROCCO

Local Phone: +(212)-662-18-0441

Contact: Salama Nouri

Voucher: Please Provide the Following Services:

Service: Half Day Marrakesh City Tour

Details to be advised locally.

Quantity: 2 Passenger

Arrival Date: 25 Mar 19

Duration: 1 Day(s)

Guests: NELLE GWYN CREADY, LESTER LAWRENCE PYLE

Reservation # 1528372

Print Date: 13 Feb 19

Gate 1 Morocco
134 Bd Zerktouni, 7 eme etage
Casablanca , MOROCCO

Local Phone: +(212)-662-18-0441

Contact: Salama Nouri

Voucher: Please Provide the Following Services:

Service: Marrakesh Culinary Demonstration & Majorelle Gardens with lunch

Details to be advised locally.

Quantity: 2 Passenger

Arrival Date: 25 Mar 19

Duration: 1 Day(s)

Guests: NELLE GWYN CREADY, LESTER LAWRENCE PYLE

Reservation # 1528372

Print Date: 13 Feb 19

Atlas Rider Coach Company
Avenue Allal Fassi Immeuble Atlassi C 4eme etage
n17
Marrakesh , MOROCCO

Local Phone: +(212)-661-49-4034
Emergency Phone: +(212)-600-09-3630
Contact: Nouredine Hougga

Voucher: Please Provide the Following Services:

Service: Casablanca Transfer - Hotel to Airport
Pick Up: Novotel Casablanca City Center
Drop Off: CMN-CDG - DL 8592 at 8:10AM

Departure will be from the reception desk of the hotel. Pick-up time will be advised locally.

Quantity: 2 Passenger

Arrival Date: 27 Mar 19

Duration: 1 Day(s)

Guests: NELLE GWYN CREADY, LESTER LAWRENCE PYLE

Daily Itinerary

Your daily itinerary describes the main features of the tour program you purchased but does not reflect any pre-tour or post-tour arrangements. The itinerary also reflects flights to/ from the USA which are only included when purchased in addition to the land tour program.

8 Day Essential Morocco (Wednesday Departure)

This 8 day program is a comprehensive fast-paced tour featuring the highlights of Morocco in a brief visit.

DAY 1, Wednesday - Depart for Morocco

Depart for Morocco

DAY 2, Thursday - Arrive in Casablanca & Travel to Rabat

Arrive in Casablanca and transfer to your hotel in Rabat where you have the rest of the day at leisure to explore the capital city of Morocco or relax for your upcoming adventure. This evening at your hotel, enjoy an orientation meeting with your Tour Manager and fellow travelers, followed by a Welcome Dinner

Overnight: Rabat

Meals: Dinner

DAY 3, Friday - Rabat Sightseeing then Travel to Fez

This morning, enjoy a city tour of Rabat. View the Royal Palace and the ancient ruins of Chellah, the Oudaya Kasbah, and the Hassan Tower. En route to Fez, stop and visit the ancient ruins of the Roman city of Volubilis where you will get a chance to see the wonderfully preserved original mosaics, Roman Road, and city layout. As you travel through the Moroccan countryside, pass by the Holy City of Moulay Idriss for a photo opportunity. This evening, upon your arrival in Fez, enjoy a breathtaking view of the ancient city of Fez from a hill overlooking the medina. Take a short bus tour of the imperial city of Fez conducted by your Tour Manager on the way to the hotel

Overnight: Fez

Meals: Breakfast

DAY 4, Saturday - Full Day in Fez

Enjoy a full day at leisure to bravely wander the old medina yourself or choose to take the guided *optional* tour where you will visit the many hidden treasures of the medina that only a Moroccan guide can know. Fez served as the capital of Morocco for more than 400 years and is home to the University of Al Karaouine, the oldest operating university in the world. It is particularly famous for its tanneries and the Fes el Bali Medina. A short visit to the surrounding leather shops gives you the best view of the tanneries. View the Attarine Medersa, Moulay Idriss mausoleum, and visit the Nejjarine Fountains and Museum. Opportunities for shopping for authentic Moroccan carpets. Finally, view the exterior of the Royal Palace and walk through the famed Jewish quarter of the medina where you will get a chance to walk through one of the few remaining Jewish cemeteries in Morocco. Though the city has endured periods of hardship, it has emerged more vibrant than ever, boasting its own distinctive culture, art, and even cuisine

Optional: Full Day Fez (AM)

Overnight: Fez

Meals: Breakfast

DAY 5, Sunday - Travel to Marrakesh

Depart the hotel early morning and drive to Marrakesh via highway. Kindly note that this will be the longest coach ride of your tour. Included will be sufficient rest stops for your comfort and a break for lunch. Late afternoon arrival at your hotel in Marrakesh. The balance of the day is at leisure. Tonight, attend an *optional* horse-drawn carriage ride takes you through the nightlit streets of Marrakesh ending at a popular restaurant. A typical Moroccan dinner is served while you listen to live music and watch an elegant belly dancing performance that caps off the night

Optional: Dinner with Horse-Drawn Carriage Ride (PM)

Overnight: Marrakesh

Meals: Breakfast

DAY 6, Monday - Full Day in Marrakesh

Enjoy a day at leisure to explore the city on your own or join the *optional* morning tour of Marrakesh. Begin at the 16th century Saadian Tombs, where Saadian royalty found their final resting place. Continue to the Koutoubia Minaret and the beautiful Bahia Palace. You will also have the opportunity to shop for authentic Moroccan argan oil before strolling through the bustling Medina to Djemaa el Fna Square, the lively center of the city. Then, perhaps join the *optional* couscous cooking demonstration followed by lunch at a nearby restaurant. Visit the Majorelle Museum with its gorgeous display of artifacts before continuing to the magnificent Majorelle Botanical Gardens, inspired by French artists and fashion designer Yves St.

Laurent

Optional: Marrakesh City Tour (AM)

Optional: Marrakesh Culinary Demonstration & Majorelle Gardens with Lunch (PM)

Overnight: Marrakesh

Meals: Breakfast

DAY 7, Tuesday - Travel to Casablanca & City Tour

After breakfast, travel to Casablanca and transfer to your hotel. Later this afternoon, tour Casablanca. Your half day sightseeing tour includes the exterior of the Hassan II Mosque*, the largest Mosque in Morocco and the beautiful Corniche seaside. Take a moment to catch your breath at the end of your Moroccan adventure to admire the serenity of the Atlantic Ocean. Continue on a short drive through the residential areas of Casablanca to the city center to visit the Mohamed V Square, the Habous quarter and the Notre Dame de Lourdes Cathedral. Tonight, bid Morocco farewell and say goodbye to your fellow travelers *Please note: Interior visits during afternoon leisure time may not be possible due to winter prayer schedule

Overnight: Casablanca

Meals: Breakfast

DAY 8, Wednesday - Depart Morocco

Transfer to the airport for your departure flight

Meals: Breakfast

Know Before You Go

Although most of the planning and preparation is taken care of for you, there are still a few things you should know and some details you should take care of to ensure your comfort, safety and peace of mind. Please review the following information before your departure to ensure that any surprises along the way will only be pleasant ones.

Getting Ready to Go

Passports and Visas

It is each traveler's responsibility to have a passport valid for at least 6 months beyond the dates of travel and a visa if required. Please check the information at www.gate1travel.com/visas.aspx for the specific country/region you are visiting for more details. **IMPORTANT: Passengers who are not U.S. citizens must check with the respective consulate or a visa agency to determine what personal identification is required. Passengers who enter, leave and then re-enter the same country on their itinerary should check if they require a double-entry visa.** Passport applications are available at most U.S. Post Offices, as well as at regional Passport Agencies. Passengers requiring visas, whether obtained in advance or locally upon arrival, should ensure that their passport has blank pages.

Trip Preparation

A little pre-planning can make your trip go a lot smoother. Several weeks before your trip, make a list of what you will need to take with you. Make sure your personal documents (passports, visas, driver's license) are in order. Make sure also that you have enough prescription medications to last through the trip and carry them with you in case your luggage is delayed. Bring a change of clothes in your carry on bag in the event that your luggage is delayed or lost. We suggest that you make photocopies of passports, visas, personal ID and any other important travel documents and pack them separately from the originals. You may also make a digital copy of your passport to keep a clear picture with the important details in your cell phone or digital camera photos. If you lose the originals while traveling, you'll have copies for easier reporting and replacement. Pack a list of medications including dosage and generic names. You may consider bringing a small supply of over the counter medications for headaches and/or anti-diarrhea pills (especially when traveling outside of the USA and Western Europe). We recommend that you pack a portable alarm clock. Due to security reasons, many museums have restrictions on the size of bags that can be taken inside and backpacks, carry-on bags or large purses may not be permitted. It is recommended to bring a small shoulder bag or purse to use in these situations instead. Avoid placing valuables such as cameras in your checked luggage. Airplane pressure can cause similar pressure in your body, most notably in ears, as well as liquid tubes and bottles. Your physician can suggest medication for decongestion. We suggest that you place liquid containers into Ziploc bags to catch any leaks.

Traveling with Friends and/or Family

If you are traveling with friends and/or family and you are booked on separate reservations, and if you did not already advise us, please let us know via <https://www.gate1travel.com/contactus> by selecting "Existing Reservations" and advising the name(s) and reservation number(s) of your traveling companions.

Cell Phones & Calling Cards

You may wish to carry a cell phone while traveling. Check with your cell phone provider if your phone will work in the destination(s) you are visiting. If you can access the Internet as you travel, you can take advantage of email or a Skype Internet telephone (VOIP) account for the best value. Additionally, if your phone can connect to WiFi you may be able to make voice and video calls free of charge. Please contact your cell phone provider for further details. Alternatively, you may investigate renting a cell phone before you leave or buying an inexpensive phone locally. When calling the U.S. from a foreign country, you may also use a prepaid calling card; normally, the only additional charge (besides the prepaid long distance charges) is a local fee of a few cents and possibly a connection fee if you are using your card at your hotel. It is best to check with the hotel's reception desk prior to making phone calls to avoid unexpected charges. Please note that we are unable to provide compensation for phone calls regardless of reason.

Making Telephone Calls from One Country to Another

When dialing a number from one country to another, you should proceed as follows: dial your country's Exit Code (often indicated with a "+" sign), then the destination Country Code, then the Phone Number. For most countries, the exit code is 00. Exceptions include the USA and Canada (011), Hong Kong and Cambodia (001), Australia (0011), and Russia (8 Pause 10*). For Brazil, please consult with the local telephone company. If you are dialing from a mobile phone, you can enter a "+" instead of the international Exit Code (011, 001, 0011 or 00) by pressing and holding the 0 key. For most countries in Africa, Asia, Europe, South America and South Pacific, if you are calling from a local phone to a number within the same country, you should drop both the exit and country codes and then add a leading 0 (zero). Exceptions include Spain, Italy, Hungary and Malta (no additional zero needed to dial locally).

Example:

To dial the following number in Germany (as listed on your voucher): +(49) 0555-555
From USA or your US cell phone: 011-49-555-555
From another country in Europe: 00-49-555-555
From a German phone within Germany: 0555-555

Customers Requiring Assistance While Traveling

In the event that you require assistance while traveling, there are a number of resources available to you. Passengers traveling on an Escorted Tour should first contact their Tour Director for help or call Gate 1's emergency line. Passengers who are traveling independently may contact our local office and/or representative using the telephone number(s) which are listed on your service voucher(s) or call Gate 1's emergency line.

The Gate 1 emergency line is available 24 hours a day, 7 days a week. Call: 215 572-7676. From overseas, call: 001 215 572 7676. Outside office hours, listen to the prompts, then press 3. You will speak immediately with a representative, or you may be asked to leave a detailed message including your name, your booking number, and most importantly the telephone number where you can be reached. Your message will be forwarded immediately to a representative who will contact you at the telephone number provided.

WiFi Access

WiFi access has improved. Free or inexpensive WiFi internet is accessible at coffee shops, airports, restaurants, libraries and on some trains and buses. WiFi access in hotels and cruise lines often involves a fee, determined by that property. Signal strength is subject to local conditions and not guaranteed. Availability on cruises is also dependent upon its location while sailing through multiple countries. Please note that WiFi can be extremely slow, unreliable and sometimes nonexistent in developing countries or, on moving conveyances such as buses and cruise ships.

Staying Healthy While Traveling

All travelers should familiarize themselves with local conditions, such as high altitude or required immunizations, which could affect their health. We recommend you consult with your personal healthcare provider, the Centers for Disease Control (www.cdc.gov) and/or the World Health Organization (<http://www.who.int/en/>) for their recommendations.

There are several easy steps you can take to stay healthy while traveling which may help prevent contracting an illness while away from home.

- Watch what you eat. Try new foods in modest quantities, and depending upon your destination, you may want to avoid street foods, salad bars, raw vegetables and fruits, unless they have thick peels like bananas or grapefruit.
- Stay hydrated. Drink bottled water and avoid consuming ice cubes made with tap water.
- If you have allergies to foods, medications or insect bites, or have any other unique medical issues, consider a medical alert bracelet and/or a physician's note detailing required treatment should you become ill.
- Wash your hands regularly and carry hand sanitizer.
- Where appropriate, pack sunscreen and insect repellent (for both active and warm destinations).
- You may also want to bring a small first-aid kit with bandaids, antibiotic cream, pain killers, bug bite cream, digestive aids like antidiarrheal or anti-bloat medications, antacids, and cold medicine. This is in addition to any prescription medications which should be adequate for the entire trip.

Notice on Aircraft Cabin Insecticide Treatment - Please note that some countries may require aircraft cabin insecticide treatment for in-bound foreign flights. A list of such countries is available at: <http://www.dot.gov/office-policy/aviation-policy/aircraft-disinsection-requirements>.

Consideration for Tour Participants (Escorted Tours)

Please Consider Others - We ask tour members to refrain from wearing colognes, perfumes and/or personal products containing excessive fragrance, in respect for other clients on the tour bus who may be allergic.

No Smoking - We ask tour members to be considerate of their fellow travel mates and refrain from smoking cigarettes or cigars in the vicinity of other tour members including in outdoor areas where smoking may be permitted but may still affect other tour participants.

Climate & Clothing

Morocco - Spring and Autumn: 55–75°F; Summer: 65–95°F; Winter: 45–65°F. Bring comfortable walking shoes, a sweater, clothes you can layer and an all-weather jacket. Some religious sites may require modest dress to enter (no shorts, short skirts, or sleeveless tops). In summer, bring a hat and sunscreen.

Morocco Average Temperatures: <https://www.gate1travel.com/weather/mediterranean/default.aspx#morocco-weather>

About Drones

Unmanned Aerial Vehicles (UAV) or “drone” technology has quickly become affordable and is increasingly popular with recreational users. While some countries have clear, established drone laws, others do not, or existing regulations are undergoing review and change. Travelers who wish to bring a drone on their trip are responsible to research and abide by the laws and regulations of the countries they are visiting, as well as to check with their airline(s) regarding their rules for transporting drones. Please note that tours are unable to extend the length of scheduled visits and stops to accommodate use of drones.

Preparing for Your Trip

Reconfirming Flights

It is not necessary to call your airline to reconfirm your flights. However, we do recommend that you check your airline's website 24 hours prior to your flight to ensure that your flights remain on schedule and that flight times are unchanged.

Seat Assignments

As a courtesy service, complimentary airline seat assignments are requested on your behalf and, when available, are displayed in order of Passenger #1, #2 and so on. Assignments reflect the best available seats at the time of booking. Some airlines and/or fare types do not allow for pre-seating and require this be done at airport check-in only; in which case the display shows “N/A”. Seats are subject to change by your airline(s) including, for example, when there is a schedule change or equipment change after your initial booking; this may cause seat assignments to be changed or even cancelled. Some airlines offer preferred seating for an additional fee; these seats may only be purchased directly from the airline. You will need your family name and the 6-digit airline “Record Locator” which is displayed with the flight details on your reservation. In the event that you change seat assignments directly with your airline, changes will not be reflected on your invoice or documents. At the time that Gate 1 travel documents are issued, the currently assigned seats will be listed based on the assignments stored in your airline reservation at that time. Should you have questions regarding your assignments, please write to us at www.gate1travel.com/contactus.

Frequent Flier Programs

Passengers are responsible to contact their airline directly regarding mileage eligibility and accrual. Airline frequent flier programs determine whether to award miles in part or total based on their own rules which are updated frequently. Some discounted or promotional airfares as well as some code-share flights are not eligible for mileage accrual. Some private airfares, such as a “Gate 1 Travel Airfare”, are not eligible for mileage or may qualify for reduced mileage, even if the same airline class of service is eligible for full mileage when sold as an “Instant Purchase” published airfare. Not all published airfares are eligible for mileage. Gate 1 Travel will record frequent flier numbers when provided by the passenger prior to travel documents being issued. However, the addition of frequent flier numbers to airline records does not guarantee mileage eligibility which is at the sole discretion of each airline. Airline schedule changes may result in flights which were originally eligible for mileage accrual no longer being eligible. We highly recommend passengers to provide their frequent flier account information whenever checking in online and/or at the airport check-in desk. After travel has commenced, it is often not possible to apply for frequent mileage credit. Passengers are also responsible to determine whether previously earned mileage may be applied to flights to secure upgrades.

Known Traveler Number (KTN)

If you have a KTN number, you are normally able to join the TSA security line for expedited processing at the airport. Prior to check in, you should go online or call your airline and add your KTN number to your reservation record. In most cases, you will then see the letters “TSA PRE” printed on your boarding pass. If these letters are not printed, you will not be permitted on the TSA line. Please be aware that some airlines do not participate in the program and therefore even if there is a TSA line at the airport, you will not be given TSA PRE status. Sometimes you may not be selected by TSA (even if you entered a KTN number) and even a minor name discrepancy can result in TSA PRE being denied. It is your responsibility to register your KTN number with your airline and Gate 1 cannot be held responsible for denial of expedited security. Note: KTNs are issued by the US Transportation Security Administration (TSA) after completing a background check through TSA's PreCheck® program. Global Entry members may also enjoy expedited customs processing.

Luggage & Packing

Checked bags are typically limited to a total dimension of 62 inches by adding length + width + height (example: 26"+26"+10" = 62"), and a maximum weight of 50 lbs (23kg). Smart Bags with a USB charging port, GPS tracking device and other high-tech features are prohibited as checked or carry-on baggage unless the bag is made with removable batteries and the batteries are removed and stored separately. Many airlines charge for checked bags including flights which begin and end within the USA. Gate 1 avoids the most inexpensive airfare options commonly known as Basic Economy airfares which typically do not include any checked bags nor seat assignments before the day of departure. However, for some airlines, other airfare categories also do not include checked baggage. This will be clearly displayed in our airfare selection and on your invoice. Where available, we highly recommend selecting airfares which include at least 1 piece of checked baggage. Gate 1 Travel is not responsible for checked bag fees, excess luggage or weight charges levied by an airline. Checked baggage allowances displayed on reservation details and invoices reflect the applicable allowance at the time of booking but are subject to change by your airline(s). For your airline's requirements and fees, visit www.gate1travel.com/baggagefees.aspx. For important baggage information, visit www.gate1travel.com/luggage.aspx. Avoid placing valuables in your checked luggage. Federal law forbids the carriage of hazardous materials aboard the aircraft in your luggage, your carry-on or on your person. A violation can result in five years' imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). Hazardous materials include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. Examples: Paints, lighter fluid, fireworks, tear gases, oxygen bottles, and radio-pharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. Check the Transportation and Safety Administration (TSA) website www.tsa.gov to find out the current list of acceptable items you may bring on a plane before packing. We recommend that you use brightly colored luggage tags, straps or other identifiers to help you locate your luggage upon arrival or to describe it in the event that it is lost.

Carry on Luggage

Missed connections and lost luggage are more common than ever. We strongly suggest you use your carry on bag for those necessities you would miss if your checked bags went astray. Items to consider, but not limited to, are prescription medicines, eyeglasses, a change of clothes, mobile phone and charger, valuables (including jewelry and cash), passport, keys, insurance cards, local contact information. Refer to the TSA website for a complete list of items and their sizes which may be carried on board. We also recommend you bring a change of clothes in your carry on bag in the event that your luggage is delayed or lost.

E-Tickets & Advance Check-In

Review the flight itinerary included in your documents. Print and carry a copy of the air itinerary which contains the 6-digit airline "Record Locator" and e-ticket numbers. Advance online check-in is available on some airlines. If available, you may enter your name and 6-digit Record Locator or Flight Ticket Number at the airline's website, and print the boarding pass on your home printer within twenty-four hours of departure. You may check-in online, even if you plan to check luggage at the airport. Airlines without advance online check-in require you to present your identification and e-ticket numbers at the airport self-service kiosk or check-in counter. Paper tickets will be provided in the rare instance when e-tickets cannot be issued.

Day of Departure

Arrive On Time

Due to increased security measures, you should plan to check in at least three hours prior to the scheduled departure time for international flights and two hours prior for domestic flights. Many airlines do not permit check-in less than one hour prior to the scheduled departure time. It is your responsibility to arrive on time for all scheduled flights. Enhanced security procedures, including passenger screening, canine inspection, and inspection of personal electronic devices, have been implemented for all flights into the United States, and therefore security procedures may take longer than normal.

Check-In

If your flight itinerary displays a flight as "Operated By" another carrier, you should check-in at the desk of the "Operated By" airline. When you arrive at the airport, check the airport monitors for updated check-in desk listings. At check-in, be prepared to provide your government issued identification (valid passport required when traveling internationally) and your e-ticket itinerary/ticket numbers to the agent. Once you've checked in and received your boarding passes and luggage claim tickets, proceed directly to the security check. Security lines are often backed up and can take time to get through. Once you've completed security check, proceed directly to your gate and check the large electronic flight screens for your flight time and departure gate for schedule and gate changes. Airport desk clerks will assist with unexpected changes. Once you are in the gate area you can relax, shop or buy a snack before your flight.

Connecting Passengers

Passengers connecting from another point within the USA should check their luggage through to their final destination. Although problems with lost luggage have been minimal, it is a possibility. Certain carriers do not allow baggage "interlining," and luggage must be checked separately for each flight. When you check your luggage, please verify where your luggage is being sent. When connecting between flights in major airports, you may need to pass through multiple security checkpoints. Therefore, we recommend that you proceed immediately to the gate area for your connecting flight to avoid any unexpected delays which may cause you to be late. Passengers returning to the USA may need to collect their luggage at the first airport of entry and recheck their luggage for their connecting flight.

Flight Services

Avoiding Jet Lag

In order to minimize fatigue and general restlessness caused by jet lag, there are a few steps you may take including switching to your destination time zone when you board the plane, by sleeping and eating according to the new schedule, avoiding heavy eating, caffeine or alcoholic beverages before or during your flight, and by drinking plenty of water and/or fruit juice while flying. Try to sleep on overnight flights and then, upon arrival, avoid the temptation to nap until nighttime.

Airline Food

Unless you are a first or business class passenger, you will likely be treated to a pretty mediocre culinary experience. Reasons for this range from airline budget constraints to the logistics of high altitudes, low humidity and air pressure which tend to desensitize taste buds. Small galleys, tiny ovens and precooked food, plus previously mentioned cost-cuts in order to keep airfares as low as possible, add to some often pretty poor fare. Our suggestion is to stick to simple options, carry a few granola bars, and don't expect this to be your best dining experience.

Premium Economy or Business Class

Service may not be available on all flights or aircraft types, and therefore some flights within an itinerary may not include Premium Economy or Business Class seating. This includes, for example, some US domestic connections and/or short haul flights abroad. When service is not available, you will be accommodated in the best alternative class of service and seating. Please check your operating airline to determine the extra services you may receive.

US Customs & Immigration for Return Flights

In most cases, passengers with return flights that include a connection in the US will need to complete customs and immigration formalities in their first port of entry, requiring them to collect their luggage and check-in for their onward flight. However, there are some exceptions: certain airports in Canada and Ireland (Dublin), allow US Immigration formalities to be completed in the overseas airport at the gate area.

Foreign Domestic Flights

If your tour program includes foreign domestic flights, and those tickets are not included together with the e-ticket itinerary in your travel documents, you will receive those tickets at your destination from our local representative.

What to do if You Need Assistance

Whether you purchased your airfare from Gate 1 Travel or from the airline directly, please bear in mind that Gate 1 Travel does not own nor operate the airline(s), nor the airport facilities where they operate. At times, flying can be a frustrating experience, especially when things do not go exactly as planned, and airline explanations can be confusing or even misleading. Should you face a problem, remain calm and seek assistance either from the airline directly or from Gate 1. Please be aware that in most cases, on the day of your flight(s), airlines pass responsibility for your reservation to their staff at the airport and it is not always possible for Gate 1 Travel to intervene on your behalf, either through our reservations system or directly with your airline.

Emergency Assistance

The Gate 1 emergency line is available 24 hours a day, 7 days a week. Call: 800 682-3333 or 215 572-7676. From overseas, call: 001 215 572-7676. Outside office hours, listen to the prompts, then press 3. You will speak immediately with a representative, or you may be asked to leave a detailed message including your name, your booking number, and most importantly the telephone number where you can be reached. Your message will be forwarded immediately to a representative who will contact you at the telephone number provided.

Last Minute Schedule Changes & Flight Delays

On the day of travel, check the flight schedule and advise Gate 1 by phone, 800 682-3333 or 215 572-7676, of any significant changes that might affect your arrival transfer or hotel reservation. Gate 1 cannot be held responsible for affected land services, including arrival and/or departure transfers should flights be changed without our knowledge. Gate 1 will make every effort to inform passengers of schedule changes and cannot be held responsible for changes in routing and/or the number of stops in the itinerary. Nor will Gate 1 provide compensation for changes or cancellations implemented by an airline.

Missed Flights

In the event that you miss your flight which departs as scheduled, for any reason, your airline will consider you a "no-show" and may resell your seat(s) to other customers. This will also result in the cancellation of any later flights in your itinerary. Similarly, if you voluntarily decide not to use any of the flights on your itinerary, the airline will consider you a "no show" and cancel remaining flights on your itinerary. In this case, please contact your airline immediately for assistance in getting you to your destination. Missed flights are typically fully non-refundable and you may be required to purchase new flights from the airline at your own expense. Once your alternative arrangements have been confirmed, please contact Gate 1 with your new flight details.

Missed Connection

If you are connecting from a domestic flight which is delayed for any reason, causing you to miss your international flight, ask the airline for assistance in getting you to your destination. Since all airline tickets are issued on special fares which carry restrictions and penalties if changed, it's the airline's responsibility to make alternate arrangements on your behalf as Gate 1 has no authority or control over airline activities and policies. Do not leave the airline check-in desk until an alternative itinerary has been confirmed.

Lost Luggage

If your luggage is lost or damaged by the airlines, a baggage claim form must be filed with the carrier before leaving the airport. Any cost to retrieve luggage will be your responsibility and you should retain receipts to submit to your insurance provider. You may be required to return to an airport to retrieve your luggage personally.

Arrival & Departure

Arrival Procedures

Upon arrival, please complete immigration formalities if necessary and claim your luggage. If your program includes airport arrival transfers, check your voucher for specific instructions, as they vary with every destination. In most cases, you will be met after collecting your luggage or passing through Customs by the local representative who will be holding a Gate 1 Travel sign and/or a sign with your name on it. In some instances you will be instructed to walk a short distance to a transportation counter. The company's name and location will be printed on your voucher. If for any reason you do not connect with the Gate 1 transfer personnel, go to the Tourist Information Desk and ask them to page the Gate 1 Travel representative or phone the number on your voucher. If you are delayed due to lost luggage, phone the number on the voucher or have a companion exit the Customs Area to advise the transfer representative.

What To Do When Your Flight Is Delayed

Airlines do not share flight manifest information. Therefore, the only way we may learn of a delay or schedule change while you are traveling is from you, the traveler. The sooner you are able to contact one of our offices, the better we can respond. Please refer to the Emergency Assistance instructions on this same document. Gate 1 Travel is only able to guarantee pre-reserved arrival transfers for up to one hour from the scheduled time, no matter the cause. In case you are delayed for any reason, and are unable to follow the instructions on your voucher, please make independent transfer arrangements and retain your receipts. Unused tour services, including transfers and hotel nights are not refundable. Upon you return home you will need to contact your airline and/or insurance carrier to investigate the possibility of reimbursement for any unused tour services.

Departure Procedures

If your program includes departure transfers, instructions will be stated on your voucher or provided locally.

Transfers

Due to local traffic and other extenuating circumstances, we ask that you allow 30 minutes from your scheduled transfer time for our representative

to arrive. This includes hotel, airport and cruise transfers. Such possible delays are taken into consideration in scheduling transfers and you should therefore have no concerns about arriving late for your tour, flight or cruise. For transfers from a hotel, let the hotel reception desk or concierge know that you are waiting for a transfer. In the case of a missed transfer, reimbursement for your out-of-pocket expenses will be considered provided you obtain a written statement from the hotel's front desk verifying the length of time you waited, and the time you left the hotel, and a receipt for your transportation with time and date.

The cost of a transfer is more expensive than hiring a taxi, as a Gate 1 transfer necessarily includes round trip service, or 'dead-leg'. Often the places of call (airports, seaports, hotels) demand entrance and parking fees, where drivers may have to wait for up to an hour. Passengers comfortable hiring a taxi on their own and do not require assistance will save money

About Your Accommodations

Hotels

Gate 1 Travel has carefully selected each hotel based on overall quality, location, price, food, service, and cleanliness. All rooms are standard twin-bedded (two single beds) rooms with private facilities, unless you have specifically requested and paid for an upgraded room category. Special requests such as bed types, smoking preference and connecting rooms are subject to availability. Room selection in all cases, unless otherwise reserved, is strictly at the discretion of the hotel's management on a run-of-house basis. Triple rooms consist of standard twin beds or one double bed plus a sofa/folding bed or cot for third person except in the U.S. and Canada, where triple rooms often consist of two double/queen beds for three persons; where available, a fee may be charged by the hotel for the addition of a cot/rollaway. The number of persons accommodated does not dictate the room size. Although available at most 4 and 5 star hotels, the use of air-conditioning abroad differs greatly from the United States, and is often shut down at night and from the end until the start of the summer months. Some lodges and accommodations in remote regions may not have all of the amenities, such as hairdryer, alarm clock and room service, that you might find in a larger hotel located in a city center.

Hotel Check-in/ Check-out

Hotel check-in time is generally not before 4:00 p.m. and check-out time is prior to noon. If you will be arriving early in the day or departing in the evening, hotels will usually allow you to store your luggage in their luggage room. Ask at the front desk if the hotel can check you in earlier, or let you stay later.

Room Beds & Special Requests

Typically, twin rooms accommodate two people with two single beds which, in some cases, may be connected together to form a double bed. If this is your preferred bedding arrangement, please clarify this at the time of check-in. If you submitted a special request, your room type will be requested by Gate 1. However, all requests are subject to availability and room selection is at the discretion of the hotel.

Morocco Hotels - Some accommodations may not have all of the amenities, such as hairdryer and wide array of toiletries. In order to conserve energy, several hotels run the water heater only at night, thus making hot water consumption challenging later in the day. Complaints regarding a hotel's standards or amenities should be addressed directly with the hotel's management. Refunds are not normally considered by hotels if they were not given an opportunity to address those complaints locally.

At Your Destination

Gratuities

Tipping is always a matter of personal discretion. For your convenience, please use the summary below as a guideline for recommended gratuity amounts. Gratuities may be paid in local currency or US dollar equivalent where accepted. Please be aware that tipping is considered by many locals to be a part of their normal remuneration and some may approach you for additional "compensation." There is no need to be intimidated by the request, nor should you feel pressured to pay more than recommended. If you become uncomfortable by any behavior you encounter, please advise your tour manager or phone our local office. Numbers are provided in your documents for your convenience.

Suggested Tipping: Escorted Tours

Tour Manager (Coordinator; may or may not act as a guide): US \$7 per person per day

Driver (Provides chauffeur services and limited assistance with luggage) : US \$3 per person per day, US \$2 per half day

Local Guide (Offers in-depth information at specific locations. There may be one or many guides along a tour program): US \$3 per person per day of sightseeing, US \$2 per half day

Hotel porters and wait staff: Included

Morocco - It is customary to tip in restaurants and other places that cater to tourists.

About Your Sightseeing

To ensure a pleasant and fair experience for passengers on our escorted tours, there is a mandatory seat rotation policy on our motor coaches which will be organized by your Tour Manager. Some buses are equipped with toilet facility, however they are strictly intended for emergency use only and often require the vehicle to stop for safety reasons before use. When travel dates coincide with religious holidays and national celebrations, some monuments and sites may be closed, sometimes without prior notice. On these occasions, escorted touring itineraries may be amended to reflect these closures. Occasionally, during holidays and certain periods, and/or due to other unforeseen circumstances including weather conditions, there may be last-minute changes, sometimes after arrival, which may affect the sequence of the tour and locations visited. National monuments and tourist sites regularly undergo renovations, which can obscure the monument's view. No tour will be canceled due to renovations, however Gate 1 will decide based on the conditions whether to amend an itinerary.

Morocco

Please be advised that bathroom facilities at comfort stops or restaurants do not always provide toilet paper. We recommend keeping extra tissues or toilet paper with you throughout the tour.

Land Only Passengers (Escorted Tours)

Your tour manager will contact you after your arrival at your hotel. Passengers who have not purchased arrival transfers from Gate 1 Travel should proceed directly to the hotel for check-in. The details of the hotel can be found in your documents.

Purchasing Tours Locally

On escorted tours, the guides will generally sell optional tours to passengers who have not pre-purchased them. Payment can be made by cash or credit card, unless otherwise noted below. This does not apply to Independent packages. Please see Gate 1 Terms & Conditions for more information. <https://www.gate1travel.com/terms.aspx#optional>

Independent Activities - Gate 1 itineraries may contain suggestions for activities for your leisure time; these suggestions do not constitute a recommendation nor an endorsement of any specific service provider and the decision to participate in any such activities should be made independently and with due consideration. Gate 1 is not responsible for any activities not expressly included in its programs. Caution should be exercised when selecting certain activities that may require physical strength, coordination or exertion. Particular care should be taken when considering animal rides, such as on camels, mules or horses

Currency

We suggest getting a small amount of currency for the first country you're visiting before you depart. It is a good idea to carry a chart with you to help you convert dollars to the local currency. It's also a good idea not to carry too much money. Many countries have ATM machines that accept most ATM cards, but be sure you know your ATM password in numbers-the keypads on foreign ATMs don't always have letters. **ATM machines will only dispense cash in local currency.** Check with respective consulates to learn current currency allowances and requirements. Use your credit card whenever possible. Should you decide to carry cash, please note that exchange at banks is typically more favorable than at hotels or exchange bureaus. However, bank hours are limited to Mondays through Fridays and sometimes only morning hours on those days. Please note that many banks and most vendors will not accept or exchange \$100 bills. We suggest to carry \$20 bills or smaller. In many destinations (except Western Europe), we suggest to bring between \$50 to \$100 in \$1 bills which may be used to pay gratuities.

Morocco - The Moroccan Dirham is the currency of Morocco.

Please be aware that ATMs are mainly found in banks in major cities. However, not all machines accept all cards. Hotels do not usually have ATMs. When traveling to southern regions of the country including Ouarzazate and Zagora, ensure that you have sufficient cash on hand, as ATMs will not be available. It is recommended to carry cash in small denominations in local currency or in US \$1 bills to make tipping and minor expenses easier. It is recommended to carry new or like new banknotes as older, torn or poor condition notes may not be accepted locally. If choosing to use a foreign currency exchange counter at the Casablanca airport upon arrival, it is recommended to wait until you have cleared customs. The exchange office near baggage claim may apply less favorable exchange rates and fees than those located just outside of customs.

Credit Cards

While credit cards are accepted in most destinations, it is advisable to carry local currency. Inform your credit card company that you are traveling to avoid your card being blocked for security reasons.

While most US-issued credit cards have the embedded microprocessor chip, there are still some that have the magnetic-strip technology. The "chip-and-PIN" cards require users to punch in a personal identification number (PIN) instead of signing for a purchase. For example, many automated ticket kiosks, such as those commonly found at train stations, gas pumps and parking garages, don't accept cards without a chip and PIN. Most cash registers are equipped to handle American cards but if you encounter difficulties, offer an alternative credit card or politely insist that the cashier keep trying to swipe the credit card. ATMs typically recognize and accept US issued debit cards. For travel to Europe, should you anticipate using ticket kiosks or purchasing train tickets locally, you may consider buying tickets and other basic purchases prior to departure.

Shopping

Most people enjoy bringing home at least one souvenir from the countries they visit. However, some find any amount of shopping to be too much while others never find enough opportunities.

We have built into our Escorted itineraries a few shopping stops at recommended spots. These stops are designed to enhance your experience by providing an opportunity to see first-hand quality locally crafted merchandise which you may not be able to find on your own. Shops are checked to ensure the quality and authenticity of the products they offer, and we limit guides from visiting other locations. In some cases, we plan these stops to provide an opportunity to use clean bathrooms and to stretch your legs. All shops want your satisfaction, and therefore in case of any misunderstanding they ask that you kindly submit your claim to us within one week of the item's receipt. Claims submitted later will be subject to each store's policies.

While shopping independently, we advise you to exercise care and common sense when making any purchase. Always get a formal receipt. And remember that, just like in this country, if a deal seems too good to be true, it probably is!

About Tax-Free Shopping

Tax-Free Shopping allows shoppers to reclaim the VAT (Value-Added Tax) or GST (Goods and Services Tax) they have paid on their purchases in some foreign countries in accordance with restrictions and procedures as dictated by each country. If interested, we suggest you check the respective country's online website, or with your tour manager or with www.globalblue.com for specific country regulations and airport operation hours. Please keep in mind that you must apply for VAT refund in the airport of the country the items were purchased.

U.S. Customs & Shipping Charges

You may carry items with a fair retail value totaling \$800 into the U.S. Taxes may be applied to the next \$1,000 worth of merchandise. U.S. Customs determines the value of your items, often honoring a genuine sales receipt. Items which are shipped home are always subject to duty when received in the U.S. (in addition to shipping charges). Some shops may offer to include shipping and duties in the price but this typically means shipping only to the customs facility closest to you and payment only of the export duties; you would still need to collect the item and pay U.S. import duties. Please be aware that it is illegal to import products made from endangered animal species. U.S. Customs & Border Protection will seize these items, as well as most furs, coral, tortoise shell, reptile skins, feathers, plants, and items made from animal skins.

Morocco - Shopping is an experience in itself in Morocco, with vibrant souks, markets, and bazaars staffed by vendors hawking their wares. In cities, the Medina districts offers a glimpse into daily life, as well as an assortment of interesting goods, ranging from hand-tanned leather products to fine carpets and pottery. Local vendors can be aggressive and at times even intimidating. Hagglng is expected. One bargaining trick is to find a fixed-price store to get a better sense of what a reasonable price for the item of interest would be.

Credit Cards may be accepted at large stores. Vendors in souks and medinas will likely only accept cash.

Your Safety is Very Important

Prior to your trip, if you are traveling overseas, we strongly recommend that you visit the website of the U.S. Department of State at www.travel.state.gov, specifically the section which addresses International Travel. You should read the tips for foreign travel and travel warnings for the country or countries that you plan to visit.

It is also important that you do not allow your common sense to take a vacation while on your trip. Here are several tips which, if followed, will save much potential hardship:

- Be aware of potentially dangerous places and situations as you would be at home. Avoid wearing expensive jewelry and carry your valuables

- concealed in inside pockets or hidden pouches. Your objective is to avoid drawing attention and to blend in with the crowd
- Don't put all your valuables (money, credit cards, passports, etc.) in the same place (in case one wallet is stolen, you should have other valuables and identification in another safe place)
- Do not leave valuables laying loose in your room or on the bus as Gate 1 Travel is not responsible for any loss. Use the hotel safe. Keep copies of your passports, credit card numbers and travelers checks numbers in the hotel safe
- Credit cards are generally accepted everywhere and are safer than traveling with large amounts of cash
- Do not pack valuables (cameras, computers, jewelry, etc.) in your checked luggage. Keep hard to replace valuables with you in your carry-on bag
- Keep wallets safely tucked into front trouser pockets and/or wear a money pouch inside your clothing
- Carry handbags close to your body, shoulder bags the cross-body method with the bag in front of your body.

If you've purchased an escorted tour program, your travel documents will include telephone numbers of local Gate 1 Travel representatives who will do their utmost to assist you in the event of an emergency. The numbers are printed on your Gate 1 Travel vouchers. Please copy the numbers. Once you relinquish the voucher, you will not have this information. Passengers traveling independently should employ the services of hotel concierges and local authorities.

Tourist Street Scams

Pickpockets and thieves can destroy an otherwise wonderful holiday. Be mindful of these precautions to help avoid being scammed or robbed:

- Remain alert and cautious. Be wary of any unusual contact or commotion in crowded public places, including train stations, markets, subways and tourist sites;
- Be especially careful when traveling independently, or leaving your tour group to explore on your own. Try not to travel alone, especially at night. Avoid narrow alleys and poorly lit streets;
- Use only official taxis and check the change you receive from all taxi drivers and vendors;
- Beware of pickpockets often working with an accomplice who will distract you by spilling something on you, dropping a wallet or other seemingly valuable object, or tripping and falling down in front of you;
- Beware of aggressive street vendors who may approach you offering a demonstration which may end with you being pressured to purchase an item or act as a distraction for another pickpocket;
- Don't tip beggars;
- Wear the shoulder strap of your bag across your chest;
- Carry modest amounts of cash (US dollars) in small denominations so that you can avoid flashing large bills when paying for small items;
- ATM machines can be a convenient way to carry less currency. However those machines too can be used for robbery. Be wary of anyone who can look over your shoulder when inputting PINs. Another scam involves rigging the machine with a plastic insert which makes your card retrieval difficult; the thief then removes your card after you walk away;
- If you are confronted, do not fight back - give up your valuables. If your possessions are lost or stolen, report the loss immediately to the local police and keep a copy of the official report for insurance claims.

Local Emergency Phone Numbers

Morocco

- Ambulance/Fire: 15
- Police: 19

Electricity

Please note: The U.S. uses 120 volts and you can purchase a converter and transformer at most hardware stores for your 120V appliances.

Morocco - The voltage used is 220 volts.

Code of Conduct

Morocco - Morocco is an Islamic country. Shaking hands is a standard form of greeting. Normal courtesies should be observed. Casual dress is acceptable, but women should take care to dress modestly. Beachwear should be confined to the beach and poolside. While freedom to practice one's religion is guaranteed and non-Muslims are not harassed, proselytizing is prohibited and even a discussion of religion in public may violate this restriction. Smoking is very common.

Food and Meals

As specified in each itinerary. Meals are based on the hotel's or restaurant's buffet or set menu. In general, beverages are not included, unless specifically stated. Although Gate 1 cannot make guarantees, every effort will be made to honor special dietary requests submitted in writing at least 72 hours prior to departure at www.gate1travel.com/contactus.

Morocco - While it is generally safe to eat fully cooked meats and vegetables, care should be taken to avoid undercooked meat and uncooked fruits and vegetables. Because tap water is not potable, visitors should only drink bottled water or water that has been boiled and filtered. Avoid ice, as it is usually made from tap water.

Mineral water is provided with dinners on escorted tours.

Restaurant Recommendations

We are pleased to offer some restaurant recommendations below. As personal preferences and budgets vary, please check menus and prices carefully. We have created a broad pricing guideline for your convenience: \$=Budget; \$\$=Typical; \$\$\$=Pricey.

Please note that some restaurants are closed one or more days each week. When available, we have indicated this information however closing days are determined by the restaurant and subject to change without notice.

Fez

Maison Blanche, 12, Rue Ahmed Chaoukri, (Moroccan/French Meat/Seafood – \$\$\$). Tel 212 5 35622727. <http://mbrestaurantlounge.com>

La Maison Bleue, Ahmed Mekouar Sq Batha, Medina, (Traditional Moroccan Cuisine – \$\$\$). Tel 212 5 25741843.

http://www.maisonbleue.com/pages/maison_restaurant

Dar Hatim, 19, Derb Zaouia Fandak, Lihoudi, (Moroccan – Family-home-turned-restaurant - \$\$). Tel 212 6 66525323. No website

Restaurant Marrakech, Avenue Mohamed 5 & Rue Omar el-Mokhtar, (Moroccan – \$). Tel 212 5 35930876. No website

Isla Blanca, 32, Avenue Hassan 2, (International – \$). Tel 212 5 35930357. No website

Food Court Restaurants at Borj Fez Mall, Avenue Allal Al Fassi, (Multiple – \$). Tel 212 5 35620492. www.borjfez.com/borjfez-restaurant

Marrakesh

Restaurants at La Mamounia, Avenue Bab Jdid, (Moroccan/Italian/French/Pool Pavilion – \$\$\$). Tel 212 5 24388600.

www.mamounia.com/en/restaurants-marrakesh/restaurants.html

So Lounge Marrakesh, Rue Harroun Errachid, Hivernage (at Sofitel Marrakesh), (Contemporary Franco-Moroccan – \$\$\$). Tel 212 6 56515009.

<http://so-nightlounge.com>

La Table Du Marche, Angle Avenue Echouhada & Rue des Temples, Hivernage, (Meat/Seafood/Moroccan – \$). Tel 212 5 24424100.

<http://tabledumarche.com>

Ristorante Amatto, 57, Rue de Paris, Hivernage, (Italian – \$). Tel 212 5 24457394. <http://www.amattomarrakech.com>

Café Extrablatt, Avenue Echouhada & Rue Elqadissia, Hivernage, (Café/Sandwiches/Pizza/Burgers – \$). Tel 212 5 24435043. No website

Food Court at Menara Mall, Avenue Mohammed VI, (17 cafes and restaurants – \$). Tel 212 5 24351050. <http://menaramall.com/restaurants-et-cafes/>

Rabat

La Brasserie, Place de l'Unité Africaine (at Hotel Le Diwan Rabat), (French Bistro/Seafood – \$\$\$). Tel 212 5 30200390. No website

Cosmopolitan Restaurant, Corner Avenue Ibn Toumert & Rue Abbou Abbas El Guerraoui, (French – \$). Tel 212 5 37200028. <http://restaurant-cosmopolitan.eresto.net/>

Le Petit Beur, 8, Rue Damas, (Moroccan – \$). Tel 212 5 37731322. <http://www.lepetitbeur.ma/index.php/en-us/>

La Menora, 5, Rue er Riyad, Hassan, (Moroccan/Mediterranean – \$). Tel 212 5 37260103. <http://www.lamenora.com/>

Le Resto 3.0 bistrot gastronomique bieres et vins, 40 Avenue al Alouiyyine, Hasan (French/International – \$). Tel 212 5 37203330. No website

Itinerary - Morocco

Some days involve long distances driving in the coach. The drive between Fez and Marrakesh is approximately 10 hours of scenic route, with rest stops en route. There are no emergency bathrooms on the coaches in Morocco.

Customer Service

Travel Insurance

If you purchased travel insurance, remember to keep all boarding passes, ticket copies and receipts for expenses paid during your trip should it later become necessary to file a claim. If you purchased the Cancel-For-Any-Reason protection supplement (not available for all packages), Gate 1 Travel must receive your written cancellation notification at least 72 hours before departure. Details of policy inclusions may be found at www.gate1travel.com/insurance/. You may want to print a copy of the insurance details to carry with you on your trip.

Pre-purchased Services

Your document packet includes vouchers, and/or airline ticket, rail ticket, cruise ticket, for all services which have been booked through and pre-paid to Gate 1. It is your responsibility to arrive on time for all scheduled services. Arriving late for a flight, cruise or scheduled program may be considered a "no-show" in which case you will not be eligible for any refund for the unused services. Should you be requested to pay for any portion of the services which have already been pre-paid, please follow these procedures:

1. Pay as requested
2. Obtain a receipt
3. Remit to Gate 1 Travel upon your arrival home with a written explanation of the situation.

Amendments to Original Itinerary

Please refer to www.gate1travel.com/terms.aspx for an explanation of our Change and Cancellation policies. Cancelled services will be subject to an administrative processing fee plus any expenses imposed by suppliers as a result of the changes. Should you wish to add or change services after the departure from the USA, you must pay directly to the service provider, such as the hotel or airline, not to Gate 1. The cost of any changes or additions will be at the local rate at the time of the amendment, not per the Gate 1 brochure, and must be borne by you. Gate 1 is not obliged to guarantee promises (written or verbal) made by local hotel staff, tour guides or any other persons not under direct employ with Gate 1.

Customer Service

All customer service issues and refund requests must be submitted in writing and received no later than 30 days after your return. Claims for unused services should be substantiated in writing by local representatives. Airline flight cancellations and delays for any reason are not the responsibility of Gate 1 Travel. Please submit your claim directly to the airline. Please note that Gate 1 cannot guarantee a response from the airline. Processing of claims will take up to eight weeks from the date Gate 1 receives relevant documents. There will be no refunds for unused package tour services or features, including missed transfers due to airline changes and/or missed flights, unused meals, missed sightseeing tours, unused entrance fees, and accommodations.

Your Feedback

Your feedback is important to us. Shortly after returning from your trip, you will receive an email from Gate 1 Travel requesting your feedback via a brief online survey. We are constantly striving to improve our programs and your opinion is very important to us. Thank you again for choosing Gate 1 Travel.